

Dear Parent/Guardian,

Edunet are excited to be the preferred partner for the BYOD Portal at Vale Park Primary School. Please find enclosed all information regarding the purchase of your son or daughter's device.

The online ordering portal is accessible via the below information:Website (don't Google Search):http://valepark.technologyportal.com.au.Access Code:VPPS2024

If you'd like to better understand the service Edunet provides, please view the video by typing this YouTube link into your web address bar: ednt.link/BYODVideo

Plan Ahead:

Edunet is authorised by device manufacturers to supply education devices at discount prices. We do forecast and bring in many devices, but do recommend placing your order as early as possible to avoid delays and to secure a device while we have stock.

If a device is out of stock please refer to the ETA stated on the portal. ETA's are estimated and subject to change due to delays from manufacturing.

Date:Order Cut Off Date:Pre Christmas VIC & SA:Thursday 30th of November 2023Pre Christmas NT:Friday 24th November 2023Day 1, Term 1Wednesday 3rd of January 2024* Cut off dates are only for devices listed on the portal as in stock. If a device is out of stockwe can't promise a Christmas or Day 1, Term 1 delivery.

If you place your order after the cut off dates we will do everything we can to deliver as soon as possible. Please be aware that that if your school has a requested delivery date, your device won't be delivered until that specified date. The portal will inform you next to each device if there's a preferred delivery date set by the school.

If you have any questions about the device or the ordering process, please contact us on **1300 338 638** or email <u>portal@edunet.com.au</u>.

Kindest Regards,

Matthew Gordon Managing Director



Why Edunet?



View our informational Video by typing this link into your web address bar: ednt.link/BYODVideo

Education Specialists:

Edunet is proud to be an Authorized DET Supplier for Government Schools and also a trusted advisor for many Catholic/Private & Independent K-12 schools. With over 20 years' experience in both IT and Education, our strength is in our quality of service and our mission is to maintain long term relationships that benefit both school and community.

Education Devices & Prices:

Edunet are Authorized Education Suppliers for key Device manufacturers. Because of this, we are able to provide the lowest Education pricing on a range of laptops that aren't available in the retail stores!

Access to School IT Support:

By purchasing through the school's Edunet portal, it provides your School's IT Team the visibility to assist with any warranty/insurance faults. If the device can't be fixed by the School Tech, they will reach out to Edunet and we'll come onsite to the school and repair the device.

Speak to your school for clarification, but if you bring a device from a retail store or from home the school will only be able to provide limited support. This is because the warranty and insurance support is managed by the retailer you purchased the device from.

Onsite Warranty Support:

As an Authorized Warranty Service provider, Edunet are able to provide onsite repairs under the genuine manufacturer's warranty with genuine manufacturer's parts.

By purchasing the Onsite Warranty through Edunet, you will be able to call on us to repair your student's device at the school, or at your home if it's during school holidays!

If you purchase a device through a retail store, it likely means repairs are done at their repair depot, which means you'll need to hand the device over to them for an unknown amount of time.

Education Insurance:

Through iBroker Insurance, Edunet is also able to repair your son or daughter's device onsite at the school or at your home. Further information on iBroker is provided below in this information pack.

12 Months Interest Free:

Through ZipMoney you will be given the option to pay off the purchase with 12 months' interest free financing. Further information on ZipMoney is provided below in this information pack.



Lenovo 100e Clamshell Chromebook Gen 4



• 82W1S02000

Specifications

- Google Chrome OS
- MediaTek Kompanio 520 Processor (8 Cores, Up to 2.0GHz)
- 4GB LPDDR4 Memory
- 32GB EMMC Storage
- 11.6 HD (1366 x 768) TN Antiglare display (Non-touch)
- Integrated Graphics
- 720P HD Camera with single mic
- MT7921 2X2 AX Wifi + Bluetooth
- 3 Cell 47WH battery
- 65W USB-C 3PIN
- 1 Year Return to Depot Warranty

\$399.00 inc GST

Accessories	
Targus 11-12" Contego Armoured Slip Case	\$48.02
Targus 11-12" Tanc Case	\$64.41
Targus Rugged Slipcase 11-12"	\$35.20
Lenovo 3 Year ADP with \$100 Excess	\$111.10
Lenovo 3 Year PremiumCare Onsite Warranty	\$104.01
Lenovo 3 Year Sealed Battery Addon	\$36.30
Lenovo Essential Wireless Mouse	\$31.74
Lenovo Essential USB Mouse	\$15.90
Lenovo USB-A Wired Stereo On-Ear Headset (with	\$58.98
Control Box)	
Lenovo Go USB-C Laptop Power Bank (20000 mAh)	\$134.99

Accessories – <u>Compulsory Items</u>	
Google Chrome Zero Touch Enrollment	\$0.00
Google Education License	\$59.73

Minimum Cost \$478.69 inc GST

Or

Approximately \$11.98 weekly with ZipMoney.

(Minimum package cost includes device, any compulsory items selected by the school (in red) and \$19.95 Postage & Handling)

Pricing subject to change.



Lenovo 300e Yoga Gen 4 Chromebook



• 82W3S04F00

Specifications

- Laptop, tent, stand, and tablet modes supported by 360° hinge
- Google Chrome
- 11.6 HD (1366 x 768) TN AG Touch
- MediaTek Kompanio 520
- 8GB LPDDR4 2400
- 64GB EMMC
- 1 Year Depot Warranty
- 720P HD Camera with single mic

\$549.00 inc GST

Accessories	
Targus 11-12" Contego Armoured Slip Case	\$48.02
Targus 11-12" Tanc Case	\$64.41
Targus Rugged Slipcase 11-12"	\$35.20
Lenovo 3 Year ADP with \$100 Excess	\$111.10
Lenovo 3 Year PremiumCare Onsite Warranty	\$104.01
Lenovo 3 Year Sealed Battery Addon	\$36.30
Cyber Safety Project Family Hub Access	\$49.00
Lenovo Essential USB Mouse	\$15.90
Lenovo Go USB-C Laptop Power Bank (20000 mAh)	\$134.99

Accessories – <u>Compulsory Items</u>		
Australia Post Direct Delivery Service	\$0.00	
Google Chrome Zero Touch Enrollment	\$0.00	
Google Education License	\$59.73	

Minimum Cost \$628.68 inc GST

Or

Approximately \$14.87 weekly with ZipMoney.

(Minimum package cost includes device, any compulsory items selected by the school (in red) and \$19.95 Postage & Handling)

Pricing subject to change.



FAQs – Page 1

Where is my order delivered?

- IF your school has Australia Post, the device will be delivered to your nominated address. We recommend considering putting your work address because Australia Post won't leave the device without someone there to sign. If delivery is unsuccessful, the device will be returned to the nearest Aust Post depot for you to collect within 10 days.
- IF your school has no Australia Post, the device will be delivered to you school for them to setup. The school will be in contact with you to collect once the device is ready.

Which device should I choose?

This will largely depend on the subjects your student is doing, always seek advice from the school if you're unsure. As a general rule most of your student's work will be web browsing and word documentation, which doesn't require a powerful/expensive device. It's only when the student is doing media / art / graphics subjects that you may need to consider a device with a better Processor or more RAM.

If your student isn't doing art or graphical subjects we always recommend looking at the cheaper/more durable Education specific models!

If I choose Zip finance, when do the repayments start?

A off account establishment fee may apply for new customers and will be taken out immediately (if you haven't got an account already). Your repayments won't begin until the device has been delivered by Edunet.

Can I hand this device down to a younger sibling?

Absolutely! All warranty/insurance purchased follows the device, regardless of who's using it.

Can we get a discount for a purchase of more than one?

We don't require parents to buy multiple devices to take advantage of a bulk discount. Edunet negotiates with the brands of the devices to get a bulk discounted price for Education. The price you get for one device already has a bulk buy discount applied because Edunet supplies to hundreds of schools across the state.

What is the difference between warranty and insurance?

Warranty covers manufacturer's faults, whereas Insurance covers accidental damage caused by your student. For example dropping the device and breaking the screen, or liquid damage would be covered by Insurance. We recommend reading the PDS on our website on the insurance for more details.



FAQs – Page 2

Can I purchase spare chargers or other accessories?

Yes. Additional chargers or replacement pens/bags can be purchased via our accessories portal below:

Website: accessories.edunet.com.au

Can we do split payments?

Yes you can, but Edunet cannot process your order until full payment has been received. Please ensure the order's confirmation number is put in the payment description when payment is processed otherwise we will not know which order to put the money against.

Can we order with Zip over the phone?

We cannot help with processing an order over the phone if you want to use Zip financing. This is because Zip requires your personal banking information.

What happens if I'm declined by Zip?

First step is to get in contact with Zip directly. They may just require some additional information to then approve your order. If you have been declined it's best to speak with your school around what options they may have available to you.

Zip's Number: 02 8294 2345 (9am – 6pm Monday – Saturday)

What are the compulsory / mandatory items?

The school may want you to purchase particular options to ensure the device is protected. Common mandatory selections is a 3 year onsite warranty. Edunet cannot remove these mandatory items without written approval by your school.

What happens if my device stops working?

First step is to take it to the school in case it's something software related they can fix immediately. If they can't fix it they'll lodge a service job with Edunet's Repair team and we'll be in touch to organise a repair.

Should you have anymore questions or concerns please do not hesitate to contact Edunet:

1300 338 638 portal@edunet.com.au



Upfront Payment

Edunet provides two options for upfront payment through the portal.

The first option is to pay by any VISA or Mastercard. Note that all card payments incur a 1.5% surcharge that's passed on from the bank.

The second option is to direct deposit the full amount into our bank account. There is no charge for doing this. Parents can make the transfer via their online banking or go directly to their Bank branch and deposit there.



What are the costs?

- Once off account establishment fee of \$25 if you don't already have a Zip account.
- \$9.95 monthly account fee (only while there is a balance left)
- Standard credit card interest <u>ONLY</u> on residual amount after 12 months.
- Repay from \$10/week or 3% of the outstanding balance (whichever is greater)

You won't be charged extra for paying the loan off before the 12-month period, and more importantly parents incur no additional charge for selecting zip instead paying by Credit Card or Bank transfer.

